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E. DOUGLAS PRATT-THOMAS

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October 21, 2011

OCT 2 4 2011

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W. ANDREW GOWDER. JR.
JON L. AUSTEN
LINDSAY K. SMITH-YANCEY (SC. NC)
CLAYTON B. McCULLOUGH
THOMAS H. HESSE (SC. GA)
IAN W. FREEMAN (SC. CA)
FRANCIS M. ERVIN II (SC. MA)
DANIEL S. MCQUEENEY, JR.
JAMIE A. KHAN
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> Ms. Jocelyn Boyd Chief Clerk and Administrator South Carolina Public Service Commission P.O. Drawer 11649 Columbia, SC 29211

Re: Kiawah Island Utility, Inc.

Our File No.: 5435-007

Dear Ms. Boyd:

Enclosed please find original notarized affidavits reflecting public comments that were proffered by Kiawah Island Utility, Inc. at the night hearing held on Kiawah Island last night. At the conclusion of the hearing, we agreed to Bates number these documents and serve them on all parties.

As agreed at the hearing last night, we ask that these documents be made part of the hearing record and exhibits submitted on behalf of the Applicant. By copy of this letter, we are serving the Office of Regulatory Staff and all parties with copies of these documents.

With warmest regards,

Sincerely,

PRATT-THOMAS WALKER, P.A.

Ian W. Freeman

IWF/jas enclosures

c: F. David Butler, Esq.

C. Dukes Scott, Executive Director (ORS)

Ms. Jocelyn Boyd October 21, 2011 Page 2

Jeffrey M. Nelson, Esq. (ORS)
Shannon Bowyer Hudson, Esq. (ORS)
Michael A. Molony, Esq. (KPOG)
Jason Scott Luck, Esq. (KICA)
John P. Seibels, Jr., Esq. (KICA)
Becky Dennis
John F. Guastella
Steve Heyboer
Robert L. Brooke, Esq.
Townsend Clarkson

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION
BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION AFFIDAVIT OF LOW CAROLINA PUBLIC SERVICE COMMISSION
Personally appeared before me, Judy Percival, who, being duly sworn,
avers as follows:
1. I am an owner of a home on Kiawah Island at 4239 MWVI have been an owner of a home since 1995.
1 have been a customer of Kiawah Island Utility, Inc. (the "Utility") since
3. I have always found the Utility to provide high quality water service.
4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.

8. I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

Utility and its customers (for example, I found the Utility's annual report that to be

informative and helpful).

I have always found there to be excellent communication between the

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

SWORN to and subscribed before me

this 204 day of October, 2011

Notary Public for South Carolina

My commission expires:

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

AFFIDAVIT OF <u>Namey Conbe</u>TT

Personally appeared before me, <u>Laney Conlett</u>, who, being duly sworn, avers as follows:

- I am an owner of a home on Kiawah Island at 7/3GLossy IbisI have been an owner of a home since ________.
- I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since 2. 1996
 - I have always found the Utility to provide high quality water service. 3.
- It has been my experience that the Utility provides dependable service to 4. its customers while maintaining rates competitive with neighboring communities.
- The Utility has not sought an increase in rates for over 10 years (other 5. than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- I have always found there to be excellent communication between the 7. Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- I understand that the Utility is entitled to a reasonable rate of return on 8. investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

NAWEY C. CORPETT

Further Affiant Sayeth not.

SWORN to and subscribed before me

this <u>19</u> day of October, 2011

Notary Public for South Carolina

My commission expires:

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

AFFIDAVIT OF HOLLIS GAMAGE

Personally appeared before me, Hollis Garris, who, being duly swor	'n,
avers as follows:	
1. I am an owner of a home on Kiawah Island at Pine Siskin. I have been an owner of a home since 1977.	
2. I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since	!

- 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

Hollin Jame

Further Affiant Sayeth not.

SWORN to and subscribed before me

this 2014 day of October, 2011

Notary Public for South Carolina

My commission expires:

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

Perso	nally appeared before me, Patrick Brunde D, who, being duly sworn,
avers as follo	ows: 54 Burroughs HAII
1. been an own	I am an owner of a home on Kiawah Island at I have er of a home since!998
2. 1998	I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since
3.	I have always found the Utility to provide high quality water service.
4. its customers	It has been my experience that the Utility provides dependable service to while maintaining rates competitive with neighboring communities.
has held its r	The Utility has not sought an increase in rates for over 10 years (other is through cost of purchased water). No other business of which I am aware prices steady for the last ten years. In my opinion, the Utility should be for the exceptional service they provide while holding increases to a
	I have always found the Utility staff to be responsive and knowledgeable. age conservation and offer individual attention as requested, and have ely responses to emergency situations.

- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

SWORN to and subscribed before me this 20^{11} day of October, 2011

Notary Public for South Carolina

My commission expires:

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

AFFIDAVIT OF ENCON J.	Hillock
Personally appeared before me,	, who, being duly sworn
avers as follows:	

1. I am an owner of a home on Kiawah Island at Ballacter I have been an owner of a home since

I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since

- 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

SWORN to and subscribed before me this 20° day of October, 2011

Notary Public for South Carolina

My commission expires:

DOCKET NO. 2011-317-W/S

DEFORE THE SOLITH CAROLINA PUBLIC SERVICE COMMISSION

DEL	THE SOUTH CAROLINA FUBLIC SERVICE SCINIMISSION
	AFFIDAVIT OF ROBERT RUMMEL
Persona avers as follow	ally appeared before me Robert Rumme, who, being duly sworn vs:
1. I been an owne	am an owner of a home on Kiawah Island at Robert Rumme. I have or of a home since
2. I 1978 .	have been a customer of Kiawah Island Utility, Inc. (the "Utility") since
3. I	have always found the Utility to provide high quality water service.

- It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- The Utility has not sought an increase in rates for over 10 years (other 5. than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- I understand that the Utility is entitled to a reasonable rate of return on 8. investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

SWORN to and subscribed before me this 20 day of October, 2011

Notary Public for South Carolina

My commission expires:

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION AFFIDAVIT OF LINDA WOODSIDE

Personally appeared before me, Linda Woodside, who, being duly sworn, avers as follows:

- 1. I own a home on Kiawah Island at 5550 Green Dolphin Way. I have owned my home since October 19, 1998.
- 2. I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since 1998.
 - 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 6. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 7. I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.
- 8. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 9. The Utility has always provided me with uninterrupted delivery of water.
- 10. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water

without experiencing interruptions in service, volume, or quality.

- 11. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 12. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

Further Affiant Sayeth not.

Linda Wood Scie

SWORN to and subscribed before me this _/9_ day of October, 2011

Notary Public for South Carolina

My commission expires: July 7, 2015

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION AFFIDAVIT OF ROBERT N. SHEPARD

Personally appeared before me, Robert N. Shepard, who, being duly sworn, avers as follows:

- 1. I own a home on Kiawah Island at 15 Inlet Cove. I have owned my home since April 30, 2004.
- 2. I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since 2004.
 - 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. As a businessman I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

Robert N. Shepard

SWORN to and subscribed before me this 20 day of October, 2011

Notary Public for South Carolina

My commission expires: July 1, 2015

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION AFFIDAVIT OF DONALD JOHNSON II

Personally appeared before me, Donald Johnson II, who, being duly sworn, avers as follows:

- 1. I own a home on Kiawah Island at 52 Salt Cedar. I have owned my home since October 30, 2008.
- 2. I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since 2008.
 - 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. As a businessman, I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

SWORN to and subscribed before me this 191h day of October, 2011

My commission expires: July 9, 2020

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION AFFIDAVIT OF GREG PADGETT

Personally appeared before me, Greg Padgett, who, being duly sworn, avers as follows:

- 1. I am an owner of a home on Kiawah Island at 4737 Tennis Club. I have been an owner of a home since March 20, 2008.
- 2. I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since 2008.
 - 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. As a businessman, I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

Greg Padgett

SWORN to and subscribed before me this & day of October, 2011

Notary Public for South Carolina

My commission expires: 9/1/2014

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION AFFIDAVIT OF GEORGE FENNELL

Personally appeared before me, George Fennell, who, being duly sworn, avers as follows:

- 1. I am an owner of a home on Kiawah Island at 5125 Sea Forest. I have been an owner of a home since July 25, 1997.
- 2. I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since 1997.
 - 3. I have always found the Utility to provide high quality water service.
- 4. It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- 5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. As a businessman, I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

George Fennell

SWORN to and subscribed before me this 2011 day of October, 2011

Notary Public for South Carolina

My commission expires: 9.1.2014